

Dear Residents,

The Tailholt Metro District continues to work diligently to address the water supply challenges affecting our community. We understand how frustrating and inconvenient this situation has been, and we sincerely appreciate your patience as we work toward a solution.

Our current focus is increasing the amount of water reaching the system intake. The intake is surrounded by a concrete collar designed to protect the pumps from the significant amount of silt in the Franklin Storage facility. The peninsula was also engineered and constructed to help deflect incoming silt away from the intake. These protective measures were designed by engineers to help safeguard the long-term operation of the system. A photo of the current dry intake is included for reference. (below)

Our priority is restoring reliable water service for our residents. Irrigation on District-owned tracts has remained off, except for limited water flow testing conducted over the past few days.

As part of these efforts, the District has brought in a contractor to install one large diesel-powered water pump and two smaller surface pumps to supplement the flow of water into the intake that supplies our wet well. Our goal is to increase the available surface flow to approximately 1,000 gallons per minute (GPM), which is needed to meet the typical morning irrigation demand from the residents irrigation system.

During this testing period, you may notice irrigation operating in some District-owned areas. This irrigation is part of the pump testing process and is necessary to verify that the equipment can deliver the water flow required to support the residential irrigation schedule. Please know that the District has not irrigated its greenbelt areas for more than a week and a half, aside from this limited testing.

At the same time, we are obtaining bids from contractors to bring in a crane to modify the intake structure. The proposed work includes changes to the top collar of the intake and the addition of screened openings to allow water to enter the system at different elevations, which we hope will improve water availability.

Several residents have also asked whether non-potable water rates will be prorated. The non-potable irrigation system serves both Tailholt Metro District residents and District-maintained greenbelt areas. The system continues to incur operating, maintenance, and infrastructure costs regardless of water availability, and all revenue collected is dedicated to operating the system, performing necessary maintenance, and maintaining long-term reserves for future repairs and improvements.

We recognize that these circumstances have created challenges for many homeowners, and we want to assure you that the District is actively pursuing every available option to restore normal operations as quickly and safely as possible. Many communities throughout Northern Colorado are experiencing similar water shortages, irrigation restrictions, and limited water availability for outdoor landscaping. We are grateful for your cooperation and understanding as we work through these regional challenges together.

In the meantime, we kindly ask that residents continue to water only during their assigned morning irrigation schedule until the water supply has stabilized.

Thank you again for your patience, understanding, and continued cooperation. We remain hopeful that the forecasted rainfall next week will help replenish water levels in the Franklin Lake Storage Facility and provide some much-needed relief to the overall water supply.

Sincerely,

Tailholt Metro District Management

